

CANCELLATION/REFUND/ATTENDANCE POLICY

Cancellations:

Guardian Defense LLC reserves the right to cancel a class when the required minimum enrollment is not met. Earliest notification will be given, and the participant will be refunded.

In the event of a natural disaster, emergency or unexpected travel cancellations or delays (i.e. airline cancels flight for instructors), Guardian Defense will make every effort to reschedule the course or issue partial refunds.

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Refunds:

You may cancel up to 24 hours after the time of payment has been submitted for a full refund.* Please note that **refunds or credits are not issued for classes not attended**.

*ALL PAYPAL SERVICE CHARGES ARE NON-REFUNDABLE.

Course Attendance:

Participants must attend each day of the course and be on time. If a participant is tardy or misses one or more days of the course, they will be considered incomplete. This means that they will not be able to attend the remaining days (if applicable) and will not be awarded a Certificate of Training in the course. Due to the nature of the material and tactics learned during a short period of time, it is imperative that students participate in the full length of the training course. It is for this reason that there is no exception to this policy.

